

## 10 Year Limited Guarantee

Your door is guaranteed for 10 years from its date of delivery to be free of defect and fit for purpose in ordinary use subject to the installation, care and maintenance advice issued with the product having been followed.

Your door has been engineered using MEDITE®TRICOYA®EXTREME within its construction which enables us to offer you the peace of mind that your door will perform beyond the expectations of other wooden doors on the market in offering you prolonged service and retain its performance level in the long term.

Our 10 YEAR guarantee is based upon the exceptionally durable and dimensionally stable top layer of weather resistant MEDITE®TRICOYA®EXTREME which, when used in conjunction with our existing door manufacturing know-how, enables the door to be fitted with the confidence that it will continue performing for a long time.

The door is supplied factory finished in white and is ready to hang.

There are some limitations and exclusions to which we need to draw your attention:

- The guarantee is made to the original purchaser of the product and does not extend or transfer to subsequent purchasers during the period of the guarantee.
- We guarantee to effect repair or replace goods to a maximum equivalent of the invoice value paid to JB Kind Ltd by the original purchaser.
- The door should be trimmed or adjusted according to the fitting instructions issued with the product. Please refer to www.jbkind.com for further details.
- The positioning of hinge plates, letter plates and other door furniture must be made according to the fitting instructions issued with the product. Please refer to www.jbkind.com for further details.
- Only 2 part letter box fitments may be used. Please refer to www.jbkind.com for further details.
- The use of a face fixed weatherbar to the external bottom edge of the door is essential. One of these is supplied with the door.



**EXTREME** 

- Any edges cut during the installation process should be resealed using an appropriate primer and paint finish.
- The surface paint finish as supplied is excluded from our 10 year guarantee. The painted surface will require maintenance depending upon how the door is exposed to prevailing weather conditions. We recommend that the door is recoated with an appropriate external quality paint after 2 years and further coats applied in accordance with your chosen paint supplier's recommendations.
- Double glazed units are guaranteed for 5 years from the date of original purchase.
- Any warping, twisting, bowing or cupping will be measured and assessed according to relevant British Standards.
- Installation must be performed by an appropriately skilled installer and to recognised British industry standards.
- Failure due to normal wear and tear is excluded from our quarantee.

